

The Meteor – Host Responsibility Policy

Nau mai, welcome to The Meteor! We provide an environment where your visit is enjoyable, comfortable, and where alcohol is served responsibly. In order to do this, we have implemented the following Host Responsibility policy.

We provide a range of LOW ALCOHOL and NON-ALCOHOLIC drinks, including low-alcohol beer, wine, and cider, as well as non-alcoholic fruit juices and soft drinks.

FREE DRINKING WATER is always available at the bar, please help yourself.

We provide a range of FOOD options at all times when alcohol is being served.

It is against the law to serve alcohol to MINORS. If we are in doubt about your age, we will ask for identification. Where proof of age cannot be produced, and doubt exists as to age, we must refuse service of alcohol. Acceptable forms of proof of age are:

- Current New Zealand driver's licence
- 18+ Evidence of Age card/ Kiwi Access card
- Current passport

We will not allow anyone to become INTOXICATED. We may slow or stop alcohol service and offer other options instead to prevent this. If you arrive intoxicated, you will be denied service and will be required to leave the premises – we will help you do this safely. We have a zero tolerance policy for aggressive, coercive or violent behaviour.

There are a range of TRANSPORT OPTIONS to get you home safely. You may use our phone, free of charge, to call a taxi or arrange other private transport home – or we can help call someone on your behalf. Please check out our safe transport options sign for more information.

We encourage you to have a designated driver if possible. We will make the driver's job easy by providing a range of alcohol free drinks to choose from.

All services mentioned above are easy to find and our staff will assist you.

Alcohol will always be served and promoted safely and responsibly. We maintain a training and management policy to give our staff and volunteers the skills and support they need to do their job responsibly.

We are under no obligation to serve alcohol at any event where our staff do not deem it appropriate. The Meteor will serve alcohol responsibly or not at all. We reserve the right to stop alcohol service at any event, under any circumstances we find reasonable.

We pride ourselves on being responsible hosts and our staff and volunteers always comply with their legal obligations under the Sale and Supply of Alcohol Act 2012.

Our audience and community is important to us so please be our guest and enjoy all the entertainment experiences The Meteor has to offer.

On behalf of The One Victoria Trust and The Meteor staff and volunteers, thank you for coming along to The Meteor. We look forward to hosting you again soon.